

INSTRUCTIONS REGARDING THE RIGHT OF CONTRACT WITHDRAWAL

1. Right of Contract withdrawal
1.1 You have the right to withdraw from the Contract within 14 days without specifying a reason.
1.2 You have the right to withdraw from the Contract without specifying a reason within 14 days from the day after delivery of goods, i.e., from the day when you or your designated third party (other than the carrier) received the goods.
1.3 For the purposes of exercising the right to withdraw from the Contract, you must inform New Human Solution s.r.o., with its registered office at U Zámečku 196, Poříčí, 383 82, Boršov nad Vltavou, of your withdrawal from this Contract, phone: +420 777 818 252, e-mail: sales@newhumansolution.com , in the form of unilateral legal action (by letter sent through the postal service operator or by e-mail). You can use the enclosed template form for withdrawal from the Contract, but it is not obligatory.
1.4 In order to comply with the time limit for withdrawal from the Contract, you need only send the notice of withdrawal from the Contract before the respective time period elapses.
2. Consequences of Contract withdrawal
2.1 If you withdraw from the Contract we will return to you, without unnecessary delay, within 14 days of the day on which we receive your notice of withdrawal, all the payments that we have received from you, including the costs of delivery (excluding any additional costs arising as a consequence of your preferred delivery method being different from the cheapest method of standard delivery offered by us). We will use the same payment means for returning your payments that you have used for the initial transaction, unless you explicitly specify otherwise. Under no circumstances shall you incur additional costs. However, we will only return the payment after we receive the returned goods or after you prove that you have sent the goods back, whichever arises first.
2.2 a) Acceptance of the goods
Without undue delay, no later than 14 days from the date of withdrawal from this Contract, send the goods back to New Human Solution s.r.o., with its registered office at U Zámečku 196, Poříčí, 383 82, Boršov nad Vltavou. In order to comply with the return period, the goods must be sent back to us within 14 days.
b) Expenses related to goods returns
You will be responsible for all expenses related to product returns.
c) Responsibility for depreciation in value of returned items

You are only responsible for depreciation in value of items resulting from handling these goods in a manner that is inconsistent with the nature and character of these goods, including their functionality.

CONTRACT WITHDRAWAL FORM

Notice of Contract withdrawal

- **Recipient** (here the entrepreneur shall enter the name and surname / business name, registered office address and, if applicable, the fax number and e-mail address of the entrepreneur):

- **I/We declare (*) that I/we am/are (*) hereby withdrawing from the Purchase Contract for these goods (*)/ for provision of these services (*)**

- **Date of order (*)/ date of receipt (*)**

- **Name(s) and surname(s) of consumer(s)**

- **Address of consumer(s)**

- **Signature of consumer(s)** (only if this form is sent in hard copy format)

- **Date**

(*) Cross out the inappropriate or fill in additional data.